

Fundamente de Antreprenoriat

Curs 12: Cultura organizațională în maturizarea unei afaceri

Bogdan MUREŞAN

VP of Technology si Head of R&D Romania, JWPConnatix Senior Agile Strategist, Colors in Projects

https://www.linkedin.com/in/bogdan-muresan/







"It was so cool when we were fewer."

#community #bigcityproblems

Who am I?



Bogdan Mureșan

• Career (selection):

- VP of Technology, Head of R&D Romania JWPConnatix
- Senior Agile Strategist @
 Colors in Projects
- Founder @ NoobChoice
- Senior Director of Engineer @ 3PillarGlobal
- Developer & Architect @ Transart, @Temasoft, @Kaisha-tec.

• Experience:

- Agile Transformations & Adoptions, Agile at Scale
- Agile Methodologies (Scrum, Kanban)
- Project Management, building, motivating and leading development teams
- Software Application
 Architecture & Design
- Backend & Web
 Development

About me, beyond the CV:

• I like sports, mostly fly fishing, basketball and swimming.

Words that define me:

Until yesterday I was a newbie...

Agenda

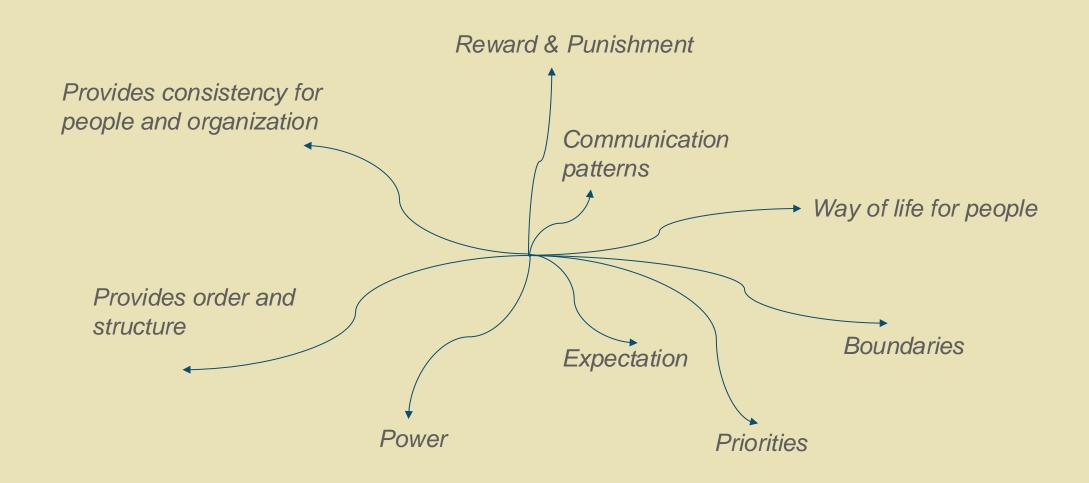
#ourjourneytoday

- Organizational culture
- From Start-up to Enterprise
- Growth culture challenges

What is organizational culture?

#ourway

Culture ...



William Schneider

"How do we do things around here to succeed?"

The Reengineering Alternative

A PLAN FOR MAKING YOUR CURRENT CULTURE WORK

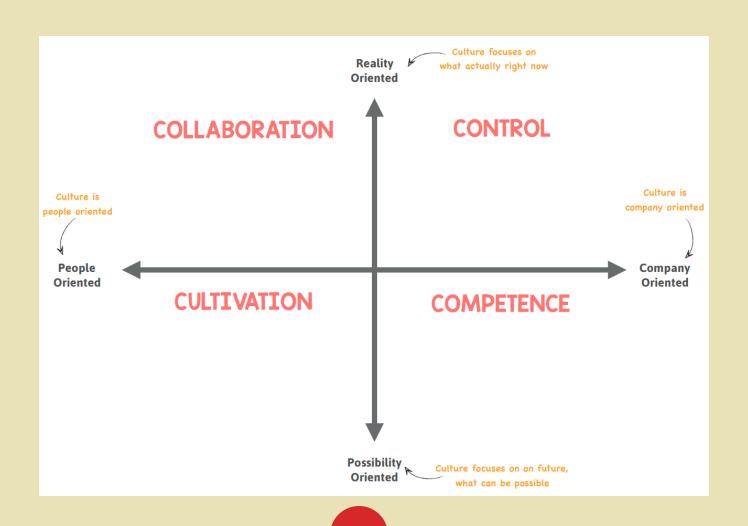


WILLIAM E. SCHNEIDER



A McGRAW-HILL SPECIAL REPRINT EDITION

Schneider Culture Model



Control

- Hierarchy
- Power
- Compliance, policy, procedures
- Follow the chain of command
- System trumps people



Collaboration

- Focus on people
- Success through teams
- Camaraderie
- Relationship power
- Success through synergy



Competence

- Focus on expertise, competition
- New ideas motivate people
- Best everything (product, tech)
- There is always more to do
- Whatever it takes to win



Cultivation

- Focus on growth
- System of beliefs
- Pursuit of possibilities
- The climate is relaxed, spirited
- Discovery, experimentation



Schneider Culture Model



Culture, Values



Today's word of the day: Agility

#VUCA #Agile

Fun exercise

Early and continuous delivery

Welcome change

Deliver Frequently

Business and Dev Close **Motivated** individuals

Face-to-face communication

Map the Agile Principles, where they fit the best in the Scheinder Culture Model

Working software = success

Sustainable constant pace

Technical excellence

Simplicity

Self-Organizing teams

Reflect regularly

How Can We Build Culture

- Starts from the Founder(s)
 - Requires everyone
 - Get the right team members

From Start-up to Enterprise

#growth

Ideation stage

- Very beginning
- Idea conceptualization



Pre-seed stage

- Early development
- Validate idea (MVP)



Seed stage

- Market testing
- Funding





Start-up

- Execution of business model
- Product launch



Scale-up

- Scaling operations
- Rapid growth



Maturity

- Operational Efficiency
- Sustainability



Growth - Culture Challenges

#everyproblemhassolution(s) #ornot

What to look for ...

Individuality

- In teams
- In groups

Cooperation

Base for collective learning

Responsibility

 Accountability for results

Behavior

- In-groups
- Out-groups

Affiliation and Affinity

Informal groups

Learning and teaching

Together

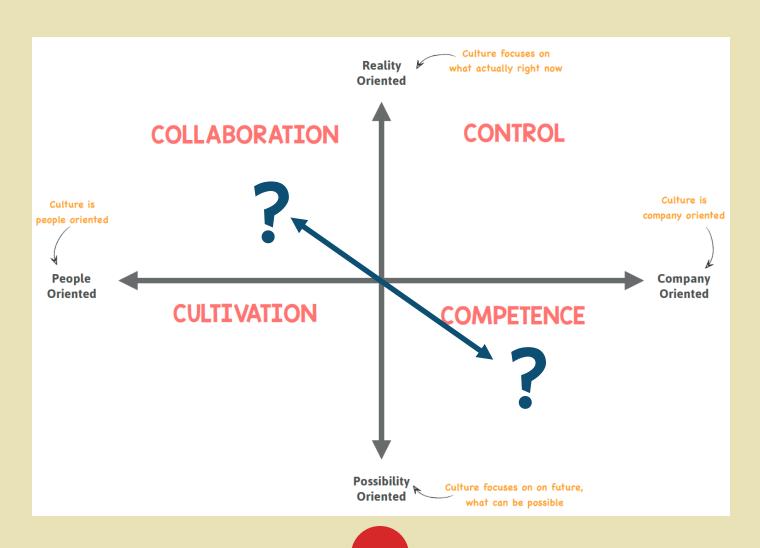
Communication

- Style
- Decision groups

Hierarchy

- Role model
- You are what you promote

Start-up culture ... where does it fit?



Start-up culture traits

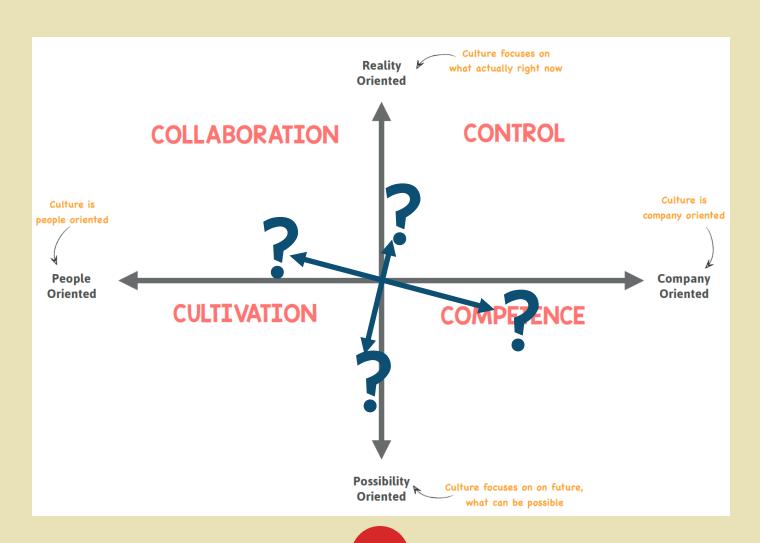
Advantages

- Family
- Experimentation
- Endless possibilities
- Freedom
- High energy
- High ownership
- A lot of hats (roles) for the same person (personal growth)

Disadvantages

- Family fights (intense)
- Too many possibilities
- Too much energy (we forgot about private life)
- Failing pressure
- A lot of hats (roles) for the same person (pointless personal growth)

Scale-up culture ... where does it fit?



Scale-up culture traits

Advantages

- Could be still family
- Still high energy
- Still high ownership
- Still some hats (roles) for the same person (personal growth)
- Organization, work inside teams

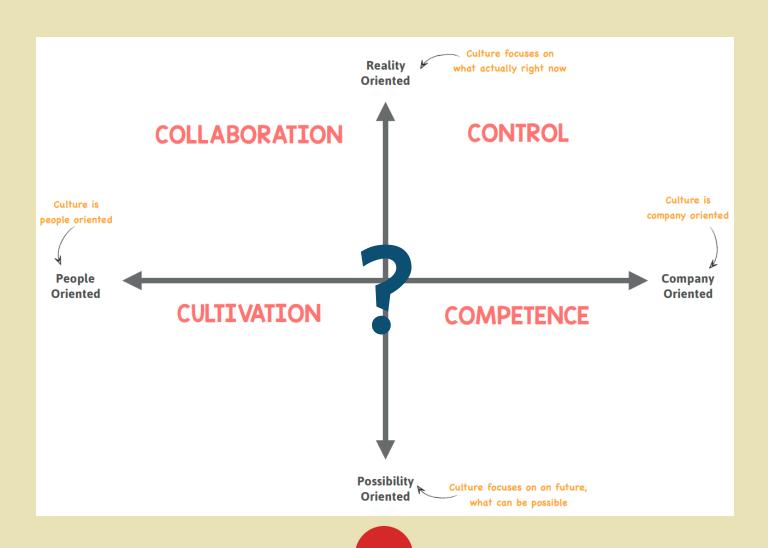
Disadvantages

- We might lose touch when we are too many (Dunbar's number)
- Needs more control
- Less freedom
- Harder to connect
- Diversity brings cultural shifts

Reality check ... what happens in transition

- Less access to all info
- Less access to decision-making
- Melancholy cultural challenges
- Who are these new people?
- Processes and bureaucracy start

Enterprise culture ... where does it fit?



Enteprise culture traits

Advantages

- Diversity
- Stability
- In many ways less pressure
- More people to learn from
- More opportunities

Disadvantages

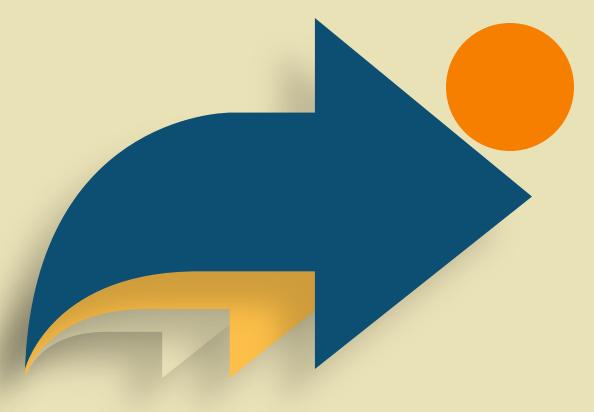
- Less familiarity
- Many levels of decisions
- Less access to information
- A smaller circle of connections
- High bureaucracy
- High time to execution of new ideas

Reality check ... what happens in transition

- Hard to change something in the "system"
- Multi-cultural clashes
- Politics

Bonus: To be part of the culture you have to ...

- 01 Look for what fits you
- Build the culture not ask for the culture
 - **03** Grow with the culture



Appendix A: Books recommendations

- William E. Schneider, The Reengineering Alternative
- Frederic Laloux, Reinventing Organizations: A Guide to Creating Organizations Inspired by the Next Stage of Human Consciousness
- Michael Sahota, An Agile Adoption and Transformation Survival Guide
- Joost Minnaar, Pim de Morree, Corporate Rebels: Make work more fun
- Ben Horowitz, The Hard Thing About Hard Things: Building a Business When There Are No Easy Answers
- Amy C. Edmondson, The Fearless Organization: Creating Psychological Safety in the Workplace for Learning, Innovation, and Growth